

# Descriptive Analysis of YRCAA Complaint Reports for Odor and Dust

January 2017 to August 2019

## **Introduction:**

YRCAA states: Our mission is to protect the people and the environment of Yakima County from the effects of air pollution. The Yakima Regional Clean Air Agency is committed to achieving and maintaining healthful air quality throughout our jurisdiction. This is accomplished through a comprehensive program of planning, regulation, enforcement, technical innovation, and promotion of the understanding of air quality issues. See <https://www.yakimacleanair.org/about/>

YRCAA fails to do this for the people of the Lower Yakima Valley when it fails to enforce air quality standards for dairy operations. There are no dust control policies for dairies in Yakima County. YRCAA claims a blanket exemption for dairies regarding dust and odor, even when there is clear evidence that dairy emissions impact the health and well-being of neighbors.

WAC 70.94.640 states:

*(1) Odors or fugitive dust caused by agricultural activity consistent with good agricultural practices on agricultural land are exempt from the requirements of this chapter unless they have a substantial adverse effect on public health. In determining whether agricultural activity is consistent with good agricultural practices, the department of ecology or board of any authority shall consult with a recognized third-party expert in the activity prior to issuing any notice of violation.*

YRCAA never evaluates health impacts, but simply cites the agricultural exemption and ignores health complaints regarding dairy operations. YRCAA incorrectly denies a link between odor, presence of hazardous pollutants and human health.

When people in the Upper Valley complain about dust obscuring the roads the YRCAA acts. When people in the Lower Valley complain about dust from dairies obscuring the roads the YRCAA tells them to call the police department. See Complaint #3842

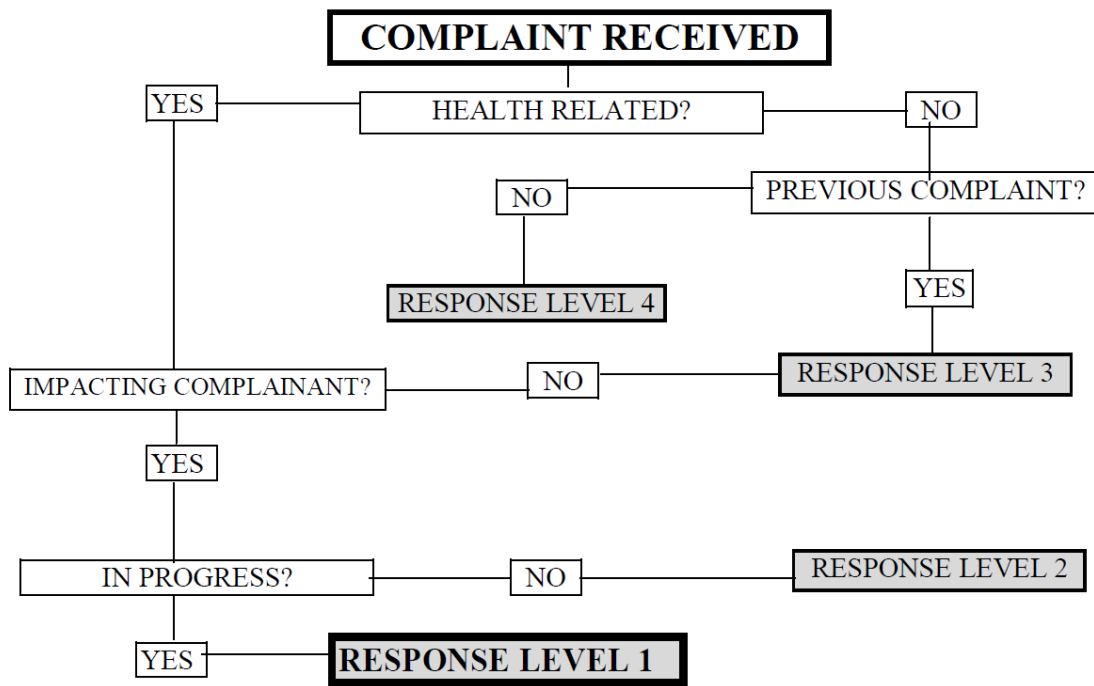
## **Characterization of Data from YRCAA Complaint Reports re Dust and Odor:**

FOTC received 138 Complaint Reports from YRCAA in response to a 2019 Public Records Request. That data is included here in Attachments 4, 5 & 6. Two of the reports had incomplete data. Consequently, FOTC has analyzed 136 reports. Our Excel spreadsheet is Attachment 7.

Thirteen (13) or 9% of the reports had questionable dates and times. The times of incidence occurrence supposedly happened after reports were made, or investigations supposedly took place before the incidents were reported. These are clerical errors, but they confound the data analysis.

The YRCAA Administrative Code Part B provides a flowsheet to guide agency response to complaints on page 5-7. It is copied here:

**GENERAL COMPLAINT RESPONSE FLOW CHART**



*The following response levels will be used in conjunction with the complaint response flow chart.*

*a. Level 1*

*Attempt same day site inspection. Request backup if not available for same day response.*

*b. Level 2*

*Attempt inspection within 48 hours. Request backup if not available for 48 hour response.*

*c. Level 3*

*Attempt site inspection within 7 days. Request backup if not available for 7 day response.*

*d. Level 4*

*Site inspection not required. Correspond with the source to advise of the complaint, to inform of the applicable rules and to discuss the potential for enforcement action.*

*A phone call or a fax may be helpful but, it should be followed up in writing.*

To be very clear, the only path to a Level 4 Response happens when the complaint is not health related and there has been no previous complaint. According to FOTC analysis 85

out of 136 or 63% of complaints were assigned Response Level 4. We believe that at least 29 of those assignments were incorrectly done. See yellow highlighting in our spreadsheet. However, in reality, YRCAA made onsite investigations of many complaints that were assigned Level 4 Responses.

There were 89 complaints from the Upper Valley or about 65% of the total which correlates very well with the percentage of people who live there. For the Upper Valley 87% of the complaints concerned dust, 11% concerned odor and 1% concerned “other”. For the Lower Valley there were 47 complaints or 35% of the total. For the Lower Valley 62% of the complaints concerned dust and 28% concerned odor.

For the Upper Valley the average lag time between when an incident allegedly occurred and when the complaint was received (recorded) was 18.18 hours with a median of 4. Half of the complaints were received (recorded) within 4 hours of the time they were sent. For the Lower Valley the average lag time between when an incident allegedly occurred and when the complaint was received (recorded) was 37.92 hours with a median of 17 hours.

For the Upper Valley the average time between when an incident was reported (recorded) and when an investigation was initiated was 26.58 hours with a median of 3.5 hours. For the Lower Valley the average time between when an incident was reported and when an investigation was initiated was 60.25 hours with a median of 24.75 hours.

### Lag Times between Occurrence, Report & Investigation

	Upper Valley	Lower Valley
Average Time Between Occurrence and Report	18.18 hrs.	37.92 hrs.
Median Time Between Occurrence and Report	4 hrs.	17 hrs.
Time Between Report and Investigation	26.58 hrs.	60.25 hrs.
Median Time Between Report and Investigation	3.5 hrs.	24.75 hrs.

### Compare Upper Valley and Lower Valley Response Levels

	Upper		Lower		
RL-1	7	8%	5	11%	Attempt same day site inspection. Request backup if not available for same day response
RL-2	10	11%	0	0%	Attempt inspection within 48 hours. Request backup if not available for 48 hour response
RL-3	5	6%	7	15%	Attempt site inspection within 7 days. Request backup if not available for 7 day response
RL-4	51	57%	30	64%	Site inspection not required. Correspond with the source to advise of the complaint, to inform of the applicable rules and to discuss the potential for enforcement action.
No Rating	16	18%	5	11%	
Warning Letter	6	7%	2	4%	
NOV	7	8%	3	6%	

Percentage wise slightly more Lower Valley complaints were assigned a Level 1, 3 or 4 Response. Upper Valley complaints were more likely to receive a Level 2 Response or no rating. Upper Valley complaints were more likely to end in a warning letter or a Notice of Violation (NOV).

### **Comparison of Prolonged Odor Episodes in the Upper Valley and the Lower Valley**

Two prolonged episodes of foul odor were documented in the complaints. One occurred in Selah and was related to the Tree Top Apple Processing Plant. The other occurred in the Lower Valley between Sunnyside and Grandview and was related to a cluster of dairies in that area. The ways that YRCAA responded are informative.

#### **Selah:**

**May 31, 2017 at 3 PM** a resident called and YRCAA took the call immediately. According to the record:

*CP says that there has been a terrible odor (sewage-like) emanating from Tree Top's wastewater pond. He says it has been particularly bad for the last couple of weeks.*

YRCAA began an investigation 23 hours later on 6/1/2019, assigning Response Level 2 which means that there was a health risk that was impacting the complainant, but the problem was not in progress:

*Did not smell anything until I parked right across from 1500 Harrison Road, which is the Treetop Treatment facility's address. The odor was at a 2. I noticed they were utilizing sprinklers, which may be making the odor more airborne, as we have had complaints with Treetop in the past regarding the same issue. I am going to go out in the morning, as most of the people calling in are saying it's worst in the morning.*

**June 1, 2017 at 9:04 AM** another resident called and YRCAA recorded the call three hours later at 1200 noon. An investigation began two hours later.

*CP says that there has been a horrible "sewage-like" smell in the East Selah area for the last two weeks. She said it was extremely bad this morning.*

YRCAA found:

*Investigated this issue along with other complaints that were place recently. Odor was not detectable until I was across from 1500 Harrison Rd. At that point, the odor level was a 2.*

**June 1, 2019 at 9:41** a third resident called and the YRCAA recorded the call at 12:00 noon. The same investigation began two hours later at Response Level 2:

*CP says that there has been a terrible smell in East Selah lately. She said she checked with Selah Public Works, to see if their waste treatment plant could have been the cause of the smell, but they said everything is fine.*

YRCAA found:

*Drove past the Selah waste treatment plant, but did not smell anything bad, I continued to drive on Harrison Road by Tree Top and when I hit 1500 Harrison Road, I could detect an odor that was sewage-like. The odor level was a 2. Treetop had their sprinklers going, so I'm assuming the water is coming from the wastewater ponds, and that is the cause of the smell.*

**June 5, 2019 at 10:30 AM** a fourth resident called and the YRCAA recorded the call 3 ½ hours later at 2:00 PM. The investigation began one half hour later with a Response Level 4.

*CP says that there has been a bad odor emanating from Tree Top's wastewater ponds*

YRCAA called Tree Top and issued a verbal warning.

## **Sunnyside/Grandview**

**July 19, 2019 (Friday) at 7:35 PM** a resident left a voice mail message with YRCAA that was picked up on Monday, July 22, 2019 at 3:00 PM.

*CP says there's "Ambient cow pen dirt from Hornby west to Waneta and further. Particle dirt filling the air around us can be seen on video with lights. It smells like urine but you don't care about that."*

According to the report the complaint received a Response Level 3 and an investigation was not begun until eleven days later on July 30, 2019 at 3:00 PM.

**July 21, 2019 (Sunday) at 11:30 PM** the same resident left a message that was picked up on Monday, July 22, 2019 at 3:00 PM.

*CP says that "Foul cloud of ambient open pen dirt and lagoon storage. Strong smell of ammonia/urine permitting our property and home. Gagging, sinus headache and inability to breathe even with high power filtering system."*

Although the resident clearly states health complaints that are impacting her, the complaint is assigned a Response Level 3 that implies no health risks. An investigation was begun eleven days later, on July 30, 2019 at 3:00 PM.

**July 22, 2019 at 11:15 PM** the complainant left another message:

*CP says that "The ambient pen dirt air was sucked into her home and her sons through open windows around 11:00 PM when she was cooling her house down with the evening air. Horrible dirty feeling ambient pen dirt willed with horrid ammonia and manure AND*

The YRCAA recorded the message the next morning but took no action. Initially the assignment was Response Level 3.

**July 24, 2019 at 9:35 AM** the complainant called again, this time in the morning, but the message was not picked up until 22.5 hours later.

*After wonderful rain and thunder showers last night no smells! Wonderful sweet clean air! But tonight, Wednesday, 7/24/2019 9:25, windows open screen doors letting in fresh air until this very moment! Boom ! Ambient pen ammonia stench coming in.*

YRCAA assigned a Response Level 4 that signifies no previous complaints. There was no investigation.

**July 25, 2019 at 8:00 AM** the complainant called and YRCAA documented the call 45 minutes later.

*"Awoke to horrid smell of dead cow composting. Velduis Klompe CAFOs is composting turning dead cow compost and it's gross. The ambient air is bringing this cloud of stench to my property this morning! Go to sleep with smells of urine wake up to manure*

The YRCAA did not investigate and made a Response Level 3 assignment to the complaint.

**July 25, 2019 at 8:27 AM** the complainant called again and the YRCAA recorded the call one hour later.

*"Kelsey this has to stop! More and more ambient air full of CAFOs stench. I've written several complaints and no response from yrcaa! Come on you guys! Do your job. Kathy Rogers"*

The YRCAA did not investigate and made a Response Level 4 assignment to the complaint.

**July 25, 2019 at 11:15 PM** the complainant called and left a message that was picked up the next morning at 9:00 AM.

*CP says "Cool nights are once more and very appreciated. However, opening our windows and screened doors is a negative. The ambient pen dirt full of odor from the cafo open pens surrounding our home and the neighbors is restricting the enjoyment of fresh*

The YRCAA did not investigate and made a Response Level 3 assignment to the complaint.

**July 26, 2019 (Friday) at 1:20 AM** the complainant left an email message. YRCAA had all day Friday to pick up but they did not record the message until Monday morning on July 29, 2019. Not being able to sleep due to odor qualifies as a health concern but YRCAA made a Response Level 3 assignment and did not investigate.

*CP says "Awakened by stench form ambient open pen dirt infiltrating our home! Cool night, windows open, sleeping well, then BOOM, I can't sleep because I'm breathing in this heavy dirt, band like dust in my house. Our large Austin Air filters is always*

**July 29, 2019 with no time recorded** the complainant left an email message that was picked up the next day at 9:55 AM.

*CP says "Kelsey, once more Klompe CAFO is composting and the ambient dirt from that is just nasty at my home. The wind was blowing from the east as well. I believe they've been told not to compost in the wind. Kelsey I have photos! This needs to be handled*

The YRCAA initiated an "investigation" on July 30, 2019 at 1 PM. This was their investigation:

*Dairies and CAFOs in the vicinity of Hornby, Stove, Braden and Tear Roads were contacted and made aware of the complaints*

This was the final response for all of the above odor complaints during this episode of foul air. YRCAA is well aware that FOTC research in this area found average ammonia levels that exceed the Minimum Risk Level (MRL) for chronic ammonia exposure. The YRCAA cannot state that composting dead cows next to family homes is an acceptable agricultural practice. YRCAA performed no onsite investigations and took no odor measurements. Based on the evidence no one can state how high the odor or ammonia levels were during this week or what the risks were to complainant health.

## Does the YRCAA Agree or Disagree with People Who Complain about Dust & Odor?

Overall, the YRCAA investigations agreed with complainants perceptions 22% of the time, disagreed 39% of the time and took a position in the middle 18% of the time. There was no investigation for 18% of complaints.

The numbers look different when the Upper and Lower Valleys are compared. In the Lower Valley the YRCAA disagreed with the complainants 49% of the time and supported the complaints only 4% of the time. The YRCAA did not investigate 32% of the complaints from the Lower Valley.

### YRCAA Support for Upper Valley and Lower Valley Residents

	Upper Valley		Lower Valley		Yakima County	
	# Complaints	%	# Complaints	%	# Complaints	%
No Support	30	34%	23	49%	53	39%
Yes Support	27	30%	2	4%	30	22%
Maybe	18	20%	7	15%	25	18%
No Investigation	10	11%	15	32%	25	18%
NA	4	4%	0	0%	4	3%

When dust and odor complaints are compared there is another large disparity. The YRCAA disagreed with 17% of those who complained about odor and disagreed with 37% of those who complained about dust. The YRCAA agreed with 25% of those who complained about dust and agreed with 17% of those who complained about odor. The shocking finding is that the YRCAA failed to investigate 67% of odor complaints. Given the significant lag time for investigation, especially with respect to odor, this is disturbing.

### YRCAA Support for Dust Complaints versus Odor Complaints

	Dust # Complaints	Dust %	Odor # Complaints	Odor %
No Support	40	37%	3	17%
Yes Support	27	25%	3	17%
Maybe	25	23%	0	0%
No Investigation	13	12%	12	67%
NA	4	4%	0	0%

Please see the Attachment 8 Spreadsheet for work documentation.



# Complaint Form

[Find or Edit a Complaint](#)[Add a New Complaint](#)complaint\_number  [Help: find #](#) DAN 

Date received	<input type="text" value="5/31/2017"/>	Time	<input type="text" value="3:00:00 PM"/>	Date of Destruction	<input type="text"/>	
active	<input type="checkbox"/>					
Date occurred	<input type="text" value="5/31/2017"/>	Time	<input type="text" value="3:00:00 PM"/>	Investigator	<input type="text" value="Kelsey"/>	
received via	<input type="text" value="phone"/>				Investigation Date	<input type="text" value="6/1/2017"/>
received by	<input type="text" value="Kelsey"/>				Investigation Time	<input type="text" value="2:04:00 PM"/>

violation type	<input type="text" value="OD"/>	Violation Address	<input type="text" value="1500 Harrison Rd."/>		
		Zip Code	<input type="text" value="98942"/>		
Pictures	<input type="text"/>		City	<input type="text" value="Selah"/>	
AOD?	<input type="text"/>	NOV?	<input type="text"/>	non-disclosure	<input type="checkbox"/>

Responsible Party		Complaint Party		
contact_name	<input type="text" value="Theresa"/>	First Name	<input type="text" value="Don"/>	
contact title	<input type="text"/>	Last Name	<input type="text" value="Davidson"/>	
First Name	<input type="text" value="Tree top"/>	Address	<input type="text" value="341 Archie Rd."/>	
Last Name	<input type="text" value="Tree Top"/>	Zip Code	<input type="text" value="98942"/>	
Address	<input type="text" value="1500 Harrison Rd."/>		City	<input type="text" value="Selah"/>
Zip Code	<input type="text" value="98942"/>	Home phone #	<input type="text" value="(509) 930-7565"/>	
City	<input type="text" value="Selah"/>	Cellphone #	<input type="text"/>	
State	<input type="text" value="WA"/>	Email	<input type="text"/>	
Home phone #	<input type="text" value="(509) 698-1221"/>			
Cellphone #	<input type="text"/>			

**description alleged violation** CP says that there has been a terrible odor (sewage-like) emanating from Tree Top's wastewater pond. He says it has been particularly bad for the last couple of weeks.

**findings** Did not smell anything until I parked right across from 1500 Harrison Road, which is the Treetop Treatment facility's address. The odor was at a 2. I noticed they were utilizing sprinklers, which may be making the odor more airborne, as we have had complaints with Treetop in the past regarding the same issue. I am going to go out in the morning, as most of the people calling in are saying it's the worst in the morning.

**actions taken** Contacted Treetop preliminarily to make them aware of the complaint. Drove across from wastewater ponds, and did not smell any sewage-like odors there, like I did on 6/2/2017.RL-2



# Complaint Form

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### Responsible Party

contact\_name contact title First Name Last Name Address Zip Code City  State Home phone # Cellphone # 

### Complaint Party

First Name Last Name Address Zip Code City Home phone # Cellphone # Email Description alleged violation findings actions taken additional



# Complaint Form

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Date received	<input type="text" value="6/1/2017"/>	Time	<input type="text" value="12:00:00 PM"/>	Date of Destruction	<input type="text"/>	
active	<input type="checkbox"/>					
Date occurred	<input type="text" value="6/1/2017"/>	Time	<input type="text" value="9:41:00 AM"/>	Investigator	<input type="text" value="Kelsey"/>	
received via	<input type="text" value="voice mail"/>				Investigation Date	<input type="text" value="6/1/2017"/>
received by	<input type="text" value="Kelsey"/>				Investigation Time	<input type="text" value="2:04:00 PM"/>

violation type	<input type="text" value="OD"/>	Violation Address	<input type="text" value="1500 Harrison Rd."/>		
		Zip Code	<input type="text" value="98942"/>		
Pictures	<input type="text"/>				
		City	<input type="text" value="Selah"/>		
AOD?	<input type="text"/>				
		NOV?	<input type="text"/>		
			non-disclosure <input type="checkbox"/>		

Responsible Party		Complaint Party	
contact_name	<input type="text" value="Theresa"/>	First Name	<input type="text" value="Veronica"/>
contact title	<input type="text"/>	Last Name	<input type="text" value="Santangelo"/>
First Name	<input type="text" value="TreeTop"/>	Address	<input type="text" value="603 Jamie Drive"/>
Last Name	<input type="text" value="TreeTop"/>	Zip Code	<input type="text" value="98942"/>
Address	<input type="text" value="1500 Harrison Rd."/>		
Zip Code	<input type="text" value="98942"/>	City	<input type="text" value="Selah"/>
City	<input type="text" value="Selah"/>	State	<input type="text" value="WA"/>
Home phone #	<input type="text"/>		
Cellphone #	<input type="text"/>		
		Home phone #	<input type="text" value="(509) 697-6672"/>
		Cellphone #	<input type="text"/>
		Email	<input type="text"/>

**description alleged violation** CP says that there has been a terrible smell in East Selah lately. She said she checked with Selah Public Works, to see if their waste treatment plant could have been the cause of the smell, but they said that everything is fine.

**findings** Drove past the Selah waste treatment plant, but I did not smell anything bad. I continued to drive on Harrison Road by TreeTop, and when I hit 1500 Harrison Road, I could detect an odor that was sewage-like. The odor level was a 2. TreeTop had their sprinklers going, so I'm assuming the water is coming from the wastewater ponds, and that is the cause of the smell.

**actions taken** Parked in front of CP's house on 6/5/17 at 10:45am, and did not smell any sewage like smells in the area. Drove across from wastewater ponds, and did not smell any sewage like odors there, like I did on 6/2/2017. RL-2.



# Complaint Form

[Find or Edit a Complaint](#)[Add a New Complaint](#)complaint\_number **3537** [Help: find #](#) DAN AP65-01-02 Rev.

Date received	<input type="text" value="6/5/2017"/>	Time	<input type="text" value="2:00:00 PM"/>	Date of Destruction	<input type="text"/>	
active	<input type="checkbox"/>					
Date occurred	<input type="text" value="6/5/2017"/>	Time	<input type="text" value="10:30:00 AM"/>	Investigator	<input type="text" value="Kelsey"/>	
received via	<input type="text" value="email"/>				Investigation Date	<input type="text" value="6/5/2017"/>
received by	<input type="text" value="Kelsey"/>				Investigation Time	<input type="text" value="2:30:00 PM"/>

violation type	<input type="text" value="OD"/>	Violation Address	<input type="text" value="1500 Harrison Rd."/>		
		Zip Code	<input type="text" value="98942"/>		
Pictures	<input type="text"/>		City	<input type="text" value="Selah"/>	
AOD?	<input type="text"/>	NOV?	<input type="text"/>	non-disclosure	<input type="checkbox"/>

Responsible Party		Complaint Party		
contact_name	<input type="text" value="Theresa"/>	First Name	<input type="text" value="James"/>	
contact title	<input type="text"/>	Last Name	<input type="text" value="Ingberg"/>	
First Name	<input type="text" value="TreeTop"/>	Address	<input type="text" value="265 Johnson Rd."/>	
Last Name	<input type="text" value="TreeTop"/>	Zip Code	<input type="text" value="98942"/>	
Address	<input type="text" value="1500 Harrison Rd."/>		City	<input type="text" value="Selah"/>
Zip Code	<input type="text" value="98942"/>	Home phone #	<input type="text"/>	
City	<input type="text" value="Selah"/>	Cellphone #	<input type="text"/>	
	State	<input type="text" value="WA"/>	Email	<input type="text"/>
Home phone #	<input type="text" value="(509) 698-1221"/>			
Cellphone #	<input type="text"/>			

description alleged violation

findings

actions taken



# Complaint Form

[Find or Edit a Complaint](#)[Add a New Complaint](#)complaint\_number  [Help: find #](#) DAN Date received  Time Date of Destruction active Date occurred  Time Investigator received via Investigation Date received by Investigation Time violation type Violation Address Zip Code Pictures City AOD? NOV? non-disclosure **Responsible Party****Complaint Party**contact\_name First Name contact title Last Name First Name Address Last Name Zip Code Address City Zip Code Home phone # City  State Cellphone # Home phone # Email Cellphone # description alleged violation findings actions taken

**Complaint Form** Find or Edit a Complaint Add a New Complaint

complaint\_number **3982** Help: find # DAN AP65-01-02 Rev.

Date received <b>7/22/2019</b>	Time <b>3:00:00 PM</b>	Date of Destruction	
active <input type="checkbox"/>		Investigator	<b>Kelsey</b> <input type="text"/>
Date occurred <b>7/21/2019</b>	Time <b>11:30:00 PM</b>	Investigation Date	<b>7/30/2019</b>
received via <b>email</b>		Investigation Time	<b>1:00:00 PM</b>
received by <b>Kelsey</b>			

violation type <b>odor</b>	Violation Address <b>Hornby/Stover/Tear Roads</b>
	Zip Code <b>98930</b>
Pictures <input type="text"/>	City <b>Grandview</b>
AOD? <input type="text"/>	NOV? <input type="text"/> non-disclosure <input type="checkbox"/>

Responsible Party	Complaint Party
contact_name <input type="text"/>	First Name <b>Kathleen</b>
contact title <input type="text"/>	Last Name <b>Rogers</b>
First Name <b>Unknown</b>	Address <b>1920 Braden Road</b>
Last Name <b>Unknown</b>	Zip Code <b>98930</b>
Address <b>Hornby/Stover/Tear Roads</b>	City <b>Grandview</b>
Zip Code <b>98930</b>	Home phone # <b>(509) 830-6637</b>
City <b>Grandview</b> State <b>WA</b>	Cellphone # <input type="text"/>
Home phone # <input type="text"/>	Email <b>kakaleena1@yahoo.com</b>
Cellphone # <input type="text"/>	

description alleged violation	CP says that "Foul cloud of ambient open pen dirt and lagoon storage. Strong smell of ammonia/urine permitting our property and home. Gagging, sinus headache and inability to breath even with high power filtering system."
findings	<input type="text"/>
actions taken	RL-3 See complaint #3990 for findings and actions taken.

**Complaint Form** [Find or Edit a Complaint](#) [Add a New Complaint](#)

complaint\_number **3983** [Help: find #](#) DAN AP65-01-02 Rev.

**Date received** 7/24/2019 **Time** 8:30:00 AM **Date of Destruction**   
 active   
**Date occurred** 7/22/2019 **Time** 11:15:00 PM **Investigator** Kelsey   
 received via email  **Investigation Date** 7/30/2019   
 received by Kelsey  **Investigation Time** 1:00:00 PM

**violation type** odor  **Violation Address** Hornby/Tear/Stover Roads   
 Zip Code 98930   
 Pictures  **City** Grandview   
 AOD?  **NOV?**  non-disclosure

Responsible Party	Complaint Party
<b>contact_name</b> <input type="text"/>	<b>First Name</b> Kathleen <input type="text"/>
<b>contact title</b> <input type="text"/>	<b>Last Name</b> Rogers <input type="text"/>
<b>First Name</b> Unknown <input type="text"/>	<b>Address</b> 1920 Braden Road <input type="text"/>
<b>Last Name</b> Unknown <input type="text"/>	<b>Zip Code</b> 98930 <input type="text"/>
<b>Address</b> Hornby/Tear/Stover Roads <input type="text"/>	<b>City</b> Grandview <input type="text"/>
<b>Zip Code</b> 98930 <input type="text"/>	<b>Home phone #</b> (509) 830-6637 <input type="text"/>
<b>City</b> Grandview <input type="text"/> <b>State</b> WA <input type="text"/>	<b>Cellphone #</b> <input type="text"/>
<b>Home phone #</b> <input type="text"/>	<b>Email</b> kakaleena1@yahoo.com <input type="text"/>
<b>Cellphone #</b> <input type="text"/>	

**description alleged violation** CP says that "The ambient pen dirt air was sucked into her home and her sons through open windows around 11:00pm, when she was cooling her house down with the evening air. Horrible dirty feeling ambient pen dirt filled with horrid ammonia and manure AND

**findings**

**actions taken** RL-3 See complaint #3990 for actions taken. RL-4



# Complaint Form

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**Complaint Form** [Find or Edit a Complaint](#) [Add a New Complaint](#)

complaint\_number **3986** [Help: find #](#) DAN AP65-01-02 Rev.

Date received 7/25/2019 Time 9:30:00 AM Date of Destruction

active

Date occurred 7/25/2019 Time 8:27:00 AM Investigator Kelsey

received via email Investigation Date 7/30/2019

received by Kelsey Investigation Time 1:00:00 PM

violation type odor Violation Address Braden/Hornby/Waneta/Stover Roads

Zip Code 98930

Pictures City Grandview

AOD? NOV? non-disclosure

Responsible Party	Complaint Party
contact_name	First Name Kathleen
contact title	Last Name Rogers
First Name Unknown	Address 1920 Braden Rd.
Last Name Unknown	Zip Code 98930
Address Braden/Hornby/Waneta/Stover Roads	City Grandview
Zip Code 98930	Home phone # (509) 840-0521
City Grandview State WA	Cellphone #
Home phone #	Email kakaleena1@yahoo.com
Cellphone #	

description alleged violation "Kelsey this has to stop! More and more ambient air full of CAFOs stench. I've written several complaints and no response from yrcaa! Come on you guys! Do your job. Kathy Rogers"

findings

actions taken RL-4 See complaint #3990 for actions taken. RL-4



# Complaint Form

[Find or Edit a Complaint](#)[Add a New Complaint](#)complaint\_number  [Help: find #](#) DAN Date received  Time Date of Destruction active Date occurred  Time Investigator received via Investigation Date received by Investigation Time violation type Violation Address Zip Code Pictures City AOD? NOV? non-disclosure 

### Responsible Party

contact\_name contact title First Name Last Name Address Zip Code City  State Home phone # Cellphone # 

### Complaint Party

First Name Last Name Address Zip Code City Home phone # Cellphone # Email description alleged violation findings actions taken



# Complaint Form

[Find or Edit a Complaint](#)

[Add a New Complaint](#)

<b>complaint_number</b> <input type="text" value="3988"/>	<a href="#">Help: find #</a>	<b>DAN</b> <input type="text" value="AP65-01-02 Rev."/>
<b>Date received</b> <input type="text" value="7/26/2019"/> Time <input type="text" value="9:00:00 AM"/>	<b>Date of Destruction</b> <input type="text"/>	
active <input type="checkbox"/>	<b>Investigator</b> <input type="text" value="Kelsey"/>	
<b>Date occurred</b> <input type="text" value="7/25/2019"/> Time <input type="text" value="11:14:00 PM"/>	<b>Investigation Date</b> <input type="text" value="7/30/2019"/>	
received via <input type="text" value="email"/>	<b>Investigation Time</b> <input type="text" value="1:00:00 PM"/>	
received by <input type="text" value="Kelsey"/>		
<b>violation type</b> <input type="text" value="odor"/>	<b>Violation Address</b> <input type="text" value="Stover/Hornby/Tear Roads"/>	
	<b>Zip Code</b> <input type="text" value="98930"/>	
<b>Pictures</b> <input type="text"/>	<b>City</b> <input type="text" value="Grandview"/>	
<b>AOD?</b> <input type="text"/>	<b>NOV?</b> <input type="text"/>	non-disclosure <input type="checkbox"/>
Responsible Party		Complaint Party
<b>contact_name</b> <input type="text"/>	<b>First Name</b> <input type="text" value="Kathleen"/>	
<b>contact title</b> <input type="text"/>	<b>Last Name</b> <input type="text" value="Rogers"/>	
<b>First Name</b> <input type="text" value="Unknown"/>	<b>Address</b> <input type="text" value="1920 Braden Road"/>	
<b>Last Name</b> <input type="text" value="Unknown"/>	<b>Zip Code</b> <input type="text" value="98930"/>	
<b>Address</b> <input type="text" value="Stover/Hornby/Tear Roads"/>	<b>City</b> <input type="text" value="Grandview"/>	
<b>Zip Code</b> <input type="text" value="98930"/>	<b>Home phone #</b> <input type="text" value="(509) 837-6637"/>	
<b>City</b> <input type="text" value="Grandview"/> <b>State</b> <input type="text" value="WA"/>	<b>Cellphone #</b> <input type="text"/>	
<b>Home phone #</b> <input type="text"/>	<b>Email</b> <input type="text" value="kakaleena1@yahoo.com"/>	
<b>Cellphone #</b> <input type="text"/>		
<b>description alleged violation</b>	<input a="" ambient="" and="" appreciated.="" are="" cafo="" cool="" dirt="" doors="" enjoyment="" fresh"="" from="" full="" home="" however,="" is="" more="" negative.="" neighbors="" nights="" odor="" of="" once="" open="" opening="" our="" pen="" pens="" restricting="" screened="" surrounding="" the="" type="text" value="CP says " very="" windows=""/>	
<b>findings</b>	<input type="text"/>	
<b>actions taken</b>	<input type="text" value="RL-3 See complaint # for actions taken. RL-4"/>	



# Complaint Form

[Find or Edit a Complaint](#)[Add a New Complaint](#)complaint\_number  [Help: find #](#) DAN Date received  Time Date of Destruction active Date occurred  Time Investigator received via Investigation Date received by Investigation Time violation type Violation Address Zip Code Pictures City AOD? NOV? non-disclosure **Responsible Party****Complaint Party**contact\_name First Name contact title Last Name First Name Address Last Name Zip Code Address City Zip Code Home phone # City  State Cellphone # Home phone # Email Cellphone # description alleged violation findings actions taken



# Complaint Form

[Find or Edit a Complaint](#)[Add a New Complaint](#)complaint\_number  [Help: find #](#) DAN Date received  Time Date of Destruction active Date occurred  Time Investigator received via Investigation Date received by Investigation Time violation type  Violation Address Zip Code Pictures  City AOD?  NOV?  non-disclosure **Responsible Party****Complaint Party**contact\_name First Name contact title Last Name First Name Address Last Name Zip Code Address City Zip Code Home phone # City  State Cellphone # Home phone # Email Cellphone # description alleged violation findings actions taken



# Complaint Form

Find or Edit a Complaint

Add a New Complaint

complaint\_number **3842**

Help: find #

DAN AP65-01-02 Rev.

Date received **7/12/2018** Time **10:00:00 AM**

Date of Destruction

active

Date occurred **7/10/2018** Time **3:04:00 PM**

Investigator **Kelsey**

received via **voice mail**

Investigation Date **7/18/2018**

received by **Kelsey**

Investigation Time **11:00:00 AM**

violation type **CFO dust**

Violation Address **1420 Outlook Rd.**

Zip Code **98938**

Pictures

City **Outlook**

AOD?

NOV?

non-disclosure

### Responsible Party

### Complaint Party

contact\_name

First Name **Redaction log#1**

contact title

Last Name **Redaction log#2**

First Name **WASHINGTON DAIRY HOLDINGS LLC**

Address **Redaction log#3**

Last Name **WASHINGTON DAIRY HOLDINGS LLC**

Zip Code **98938**

Address **170 S Lincoln St suite 150**

City **Outlook**

Zip Code **99201**

Home phone # **Redaction log#4**

City **Spokane** State **WA**

Cellphone #

Home phone #

Email

Cellphone #

**description alleged violation** CP says that the heifer pens across the street from his house is causing fugitive dust in the evenings when the cows become more active. The dust comes straight across the street and goes right into his property. He says its so bad it obscures the road.

**findings** No fugitive dust seen at time of investigation. Dirt in the pens seemed moist.

**actions taken** None. Told the gentleman to call the police department regarding the dust obscuring the road because it is a traffic safety issue. RL-4

**additional comments**